



**RMA**  
*Renaissance Health*  
Medical Aid Fund

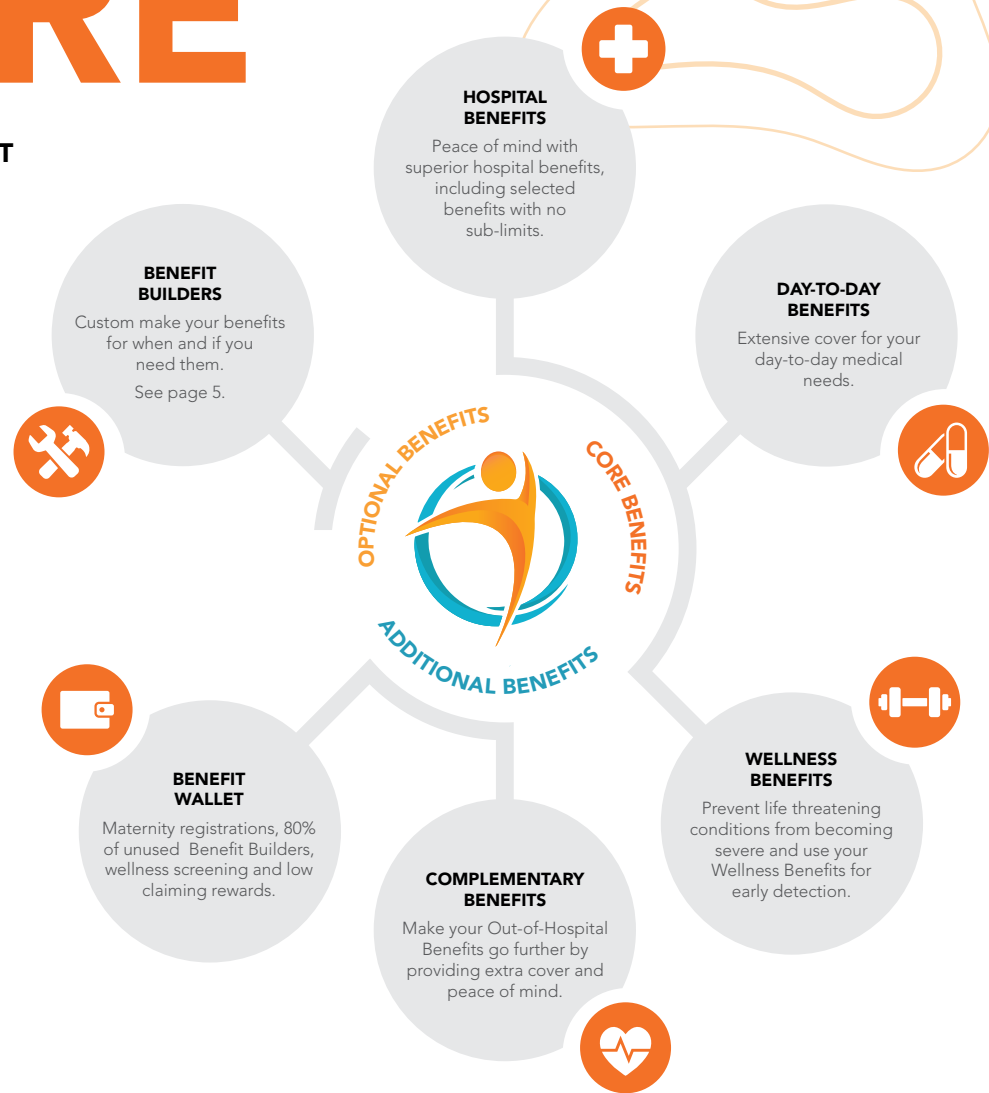
Administered by  PROSPERITY  
HEALTH

# STATUS CARE GUIDE 2021

# STATUS CARE

## OVERALL ANNUAL LIMIT

Unlimited



## MONTHLY CONTRIBUTIONS

AGE	INDIVIDUAL RATES 9 members or less			GROUP RATE 1 For groups with 10 - 49 Principal Members			GROUP RATE 2 For groups with 50 - 249 Principal Members			GROUP RATE 3 For groups with 250 and more Principal Members		
	Principal Member	Adult Dependand	Child Dependand	Principal Member	Adult Dependand	Child Dependand	Principal Member	Adult Dependand	Child Dependand	Principal Member	Adult Dependand	Child Dependand
0 - 25	3,170	2,005	1,505	2,745	1,725	1,295	2,570	1,615	1,195	2,445	1,555	1,130
26 - 30	3,670	2,775	1,505	3,185	2,385	1,295	2,980	2,240	1,195	2,820	2,125	1,130
31 - 35	4,175	3,055	1,505	3,620	2,650	1,295	3,375	2,480	1,195	3,215	2,360	1,130
36 - 40	4,555	3,365	1,505	3,965	2,925	1,295	3,695	2,715	1,195	3,520	2,620	1,130
41 - 45	5,075	3,915	1,505	4,385	3,385	1,295	4,095	3,180	1,195	3,910	3,020	1,130
46 - 50	5,600	4,375	1,505	4,875	3,810	1,295	4,530	3,550	1,195	4,345	3,375	1,130
51 - 55	6,060	4,705	1,505	5,275	4,080	1,295	4,930	3,825	1,195	4,695	3,625	1,130
56 - 60	6,545	5,055	1,505	5,685	4,375	1,295	5,300	4,060	1,195	5,080	3,895	1,130
61 - 65	7,150	5,645	1,505	6,215	4,875	1,295	5,800	4,550	1,195	5,520	4,320	1,130
66+	7,795	6,255	1,505	6,740	5,440	1,295	6,295	5,055	1,195	6,015	4,830	1,130



# HOSPITAL BENEFITS

**TARIFF %****BENEFITS**

<b>HOSPITAL BENEFITS</b>		<b>TARIFF %</b>	<b>BENEFITS</b>
<b>TOTAL ALL-INCLUSIVE OVERALL ANNUAL LIMIT</b>			Unlimited
<b>HOSPITAL BENEFIT GROUP (Subject to clinical risk management protocols)</b>			Unlimited
Private hospital (Including medicines, materials, hospital apparatus and seven days Take-Out Medication).		100%	Unlimited
Accommodation in private wards.		100%	N\$ 35, 500 per family N\$ 17, 500 per beneficiary
State hospitals (Including medicines, materials, hospital apparatus & seven days, Take-Out Medication).		100%	Unlimited
Sub-acute facility ward fees. (Admission in lieu of hospitalisation).		100%	
Consultations including treatment and services.		225%	
Blood transfusion.		100%	
Radiology and Pathology.		100%	
Physiotherapy.		100%	
Post-Operative Extended Benefit (Following major surgery). Part of pre-authorisation and clinical protocols.		100%	
DBC (Musculoskeletal rehabilitaion in prevention of lumbar-spinal surgery)		Agreed Tariff	As per DBC protocol and treatment plan
<b>SURGICAL PROCEDURES DONE IN ROOMS / UNATTACHED THEATRES</b>			Unlimited
Doctors' rooms - Selective surgical and endoscopic procedures, circumcisions. Inclusive benefit - Admissions, surgery, treatment and services. Part of pre-authorisation and clinical protocols.		225%	Unlimited
Admission to unattached operating theatres and sub-acute facilities.		100%	
Selective surgical and endoscopic procedures, circumcisions - unattached operating theatres, doctors' rooms and sub-acute facilities. Including surgery, treatment and services. Part of pre-authorisation and clinical protocols.		225%	
<b>MRI / CT / PET SCAN / BONE DENSITY (In- and Out-of-Hospital)</b>			N\$ 52, 500 per family N\$ 26, 200 per beneficiary
In- and Out-of-Hospital Benefit. Part of pre-authorisation and clinical protocols.		100%	Part of the sub-limit
<b>MAXILLOFACIAL AND DENTAL SURGERY (In- and Out-of-Hospital)</b>			N\$ 112, 500 per family N\$ 75, 000 per beneficiary
Non-elective maxillofacial / oral surgery - Trauma, including dental extractions of more than three teeth or multiple fillings in children under the age of ten and disabled dependants / removal of impacted wisdom teeth. (All-inclusive benefit - surgery, treatment and services). Part of clinical protocols.		225%	Part of the sub-limit
<b>DENTAL AND ORAL SURGERY</b>			N\$ 18, 800 per family N\$ 12, 600 per beneficiary
Admission.		100%	Part of the sub-limit
Elective dental and oral surgery, including dental implant surgery, excluding the cost of the dental implant. (All-inclusive benefit - surgery, treatment and services). Part of clinical protocols and applicable Medical Aid Fund Rules.		225%	
<b>EYE SURGERY</b>			Unlimited
Admission.		100%	Unlimited
Including cataract surgery, glaucoma surgery, eye muscle surgery, corneal surgery, eye removal, vitreo-retinal surgery, etc. (All-inclusive benefit - admission, surgery, treatment and services). Part of clinical protocols and twelve month waiting period.		225%	
Excimer laser and radial keratotomy only after two years membership. (All-inclusive benefit - admissions, surgery, treatment and services). Part of clinical protocols.			
<b>RECONSTRUCTIVE SURGERY</b>			N\$ 25, 500 per family N\$ 17, 100 per beneficiary
Admission.		100%	Part of the sub-limit
Reconstructive Surgery - After two years membership, including breast reductions. (All-inclusive benefit - admissions, surgery, treatment and services). Part of clinical protocols.		225%	
<b>ALTERNATIVE SERVICES</b>			N\$ 41, 300 per family N\$ 27, 600 per beneficiary
In- and Out-of-Hospital Benefit including occupational therapy, private nursing, palliative care (end stage terminal diseases) and frail care.		100%	Part of the sub-limit
<b>MENTAL HEALTH</b>			21 days per beneficiary
In- and Out-of-Hospital treatment and services, including psychiatric hospital accommodation, treatment and services, alcohol & drug addiction, addiction therapy and related pathology. (Part of treatment plan protocols). Excluding auxiliary services, which are part of the day-to-day benefit limits.		100%	21 days per beneficiary
<b>INTERNAL PROSTHESIS</b>			Subject to RMA protocol
Internal prosthesis - example: knee / hip / pacemakers. Part of pre-authorisation and clinical risk management protocols.		100%	Subject to RMA protocol
<b>TRAUMA TREATMENT</b>			Unlimited
Oncology (Including chemo and radiation treatment), organ transplant, acute renal and peritoneal dialysis (In hospital).		225%	Unlimited
Oncology (Including chemo and radiation treatment), organ transplant, acute renal and peritoneal dialysis (Out-of-hospital).		180%	
Motor Vehicle Accidents (MVA).		225%	
<b>HEALTH IS VITAL</b>			Unlimited
Hospital and treatment.		100%	Unlimited
HIV / AIDS visits.		100%	N\$ 3, 500 per family
HIV / AIDS pathology.		100%	N\$ 12, 700 per family
HIV / AIDS medication.		100% NRP	N\$ 41, 600 per family
HIV counselling.		100%	N\$ 4, 900 per family



## DAY-TO-DAY BENEFITS

TARIFF %

BENEFITS

### PROFESSIONAL SERVICES

N\$ 31, 400 per family  
N\$ 15, 700 per beneficiary

General Practitioner, specialist consultations and primary healthcare consultations.

100%

General Practitioner and specialist administration fee for chronic patient applications and medical reports.

Agreed Tariff

Pharmacist / General Practitioners and Psychologists telephone consultations.

100%

General Practitioner / primary and specialist procedures in rooms including equipment, materials and injections.

100%

Part of Professional Service limit

Psychiatric and Psychology consultations and treatment.

100%

Radiology.

100%

Pathology.

100%

### PARAMEDICAL SERVICES

N\$ 16, 500 per family  
N\$ 8, 300 per beneficiary

Including physiotherapy, social workers, speech therapy, audiology, acousticians, dieticians, occupational therapy, biokinetics, homeo / chiro / osteopathy, podiatry, acupuncture, etc.

100%

Part of the sub-limit

Auxiliary services - Biokinetics, homeo / chiro / osteopathy, podiatry, acupuncture, etc.

100%

### EXTERNAL PROSTHESIS AND MEDICAL APPLIANCES

N\$ 62, 500 per family  
N\$ 32, 900 per beneficiary

Prosthesis external - Artificial arms / legs / eyes every two years. Part of pre-authorisation and approval.

100% of cost

Special external medical appliances - Wheelchairs every three years; hearing aids apparatus every two years. Part of pre-authorisation and approval.

90% of cost

Part of the sub-limit

General external medical appliances - Including glucometers, blood pressure monitors, stockings, braces etc. Part of pre-authorisation and approval.

80% of cost

### OPTICAL BENEFIT

N\$ 11, 800 per family  
N\$ 5, 100 per beneficiary

Eye tests.

100%

Part of the sub-limit

Lenses / contact lenses.

100%

Frames, once every two years.

100%

N\$ 1, 800 per beneficiary

### DENTISTRY BENEFIT

N\$ 25, 900 per family  
N\$ 12, 300 per beneficiary

Conservative dentistry - Fillings, extractions and oral hygiene.

100%

Part of the sub-limit

Special dentistry - Dental implants, crowns, bridges, dentures and orthodontic treatments. Part of pre-authorisation and approved treatment plan.

100%

### MEDICATION BENEFIT

N\$ 42, 600 per family  
N\$ 19, 000 per beneficiary

Acute Medication - Preferred and non-preferred.

80% NRP

N\$ 17, 500 per family  
N\$ 7, 000 per beneficiary

Pharmacy initiated therapy and OTC medication. Maximum of N\$ 200 per script.

80% NRP

N\$ 1, 700 per beneficiary

Homeopathic medication.

80% NRP

Part of Acute Medication sub-limit

Primary health scripts.

80% NRP

Chronic Medication - Preferred and non-preferred.

Preferred 90%  
Non-preferred 80%

N\$ 25, 100 per family  
N\$ 12, 000 per beneficiary

### EXTENDED MEDICATION BENEFIT

N\$ 114, 500 per family

In- and Out-of-Hospital: Extended Medication Benefit cover for oncology, renal care, organ transplant, cardiovascular and diabetes related medication (excluding chemo and radiation therapy and treatment). Part of registration and treatment plan protocols. Chronic Medication related to severe illness conditions may be extended to this Benefit, where Medication Benefit has been depleted. Part of registration and treatment plan protocols.

Preferred medication.

90% NRP

Part of the sub-limit

Non preferred medication.

80% NRP

Specialised medicines such as biologicals (In terms of defined conditions and part of managed care protocols - excluding off-label medication. In- and Out-of-Hospital).

80% NRP



## MATERNITY BENEFITS

TARIFF %

BENEFITS

### MATERNITY AND BABY BENEFIT (Including child beneficiary and third generation pregnancies - subject to Fund Rules)

Part of the Overall Annual Limit

Gynaecology / obstetric - In hospital.

225%

Normal birth / Caesarean Section

Gynaecology / obstetric - Out of hospital.

100%

Part of the Overall Annual Limit

Maternity scans.

100%

2 scans per beneficiary

Antenatal visits.

100%

12 visits per beneficiary

Amniocentesis - AHB excluded.

100%

Part of the Overall Annual Limit

Neonatal ICU / ward fees.

100%

Paediatrician visits - Postnatal.

100%

2 visits per family, per annum

**Disclaimer:** The Renaissance Health Medical Aid Fund is registered with NAMFISA and is managed by the Board of Trustees, representative of the members of the Fund and in terms of the Rules of the Fund as approved by NAMFISA. The guide is an extract from the Rules and Benefits as a reference guideline only. Should there be any discrepancies, misprints and / or interpretation thereof, the Rules registered with NAMFISA will prevail. The Renaissance Health Medical Aid Fund Rules and Benefits are subject to the approval of the Registrar of Medical Aid Funds.

WELLNESS BENEFITS		TARIFF %	BENEFITS
<b>WELLNESS MANAGEMENT</b>			N\$ 10, 000 per family
<b>PREVENTATIVE HEALTH BENEFIT (Members may earn benefit rewards for participation)</b>			Part of Wellness Management
Blood sugar test, cholesterol test, BMI and blood pressure measurement.	100%		1 per beneficiary, per annum
Dental examinations.	100%		
Mammogram (inclusive DEXA bone density scan) - Radiology.	100%		1 per female, over 40 years, per annum
Pap smear. Pathology including general practitioner / gynaecology visits.	100%		1 per female, over 20 years, per annum
HIV test all ages.	100%		1 per beneficiary
Prostate screening. Pathology prostate specific antigen test.	100%		1 screen per male beneficiary over the age of 50 years, per annum
Chronic disease wellness management - Follow-up test in the management of selective chronic diseases including: chronic renal failure, diabetes mellitus type 1 & 2, HIV / Aids, hyperlipidemia and multiple sclerosis (MS) - Excluding specialised radiology, which will be payable from the available MRI / CT Benefit.	100%		Part of Wellness Management sub-limit. In accordance with an approved clinical treatment plan, for routine follow-up tests when required.
<b>WELLNESS REWARD - BENEFIT WALLET ALLOCATION FOR PREVENTATIVE HEALTH BEHAVIOUR</b>			Benefit Wallet Reward Points
Blood sugar test, cholesterol test, BMI and blood pressure measurement.			100
Dental examinations.			100
Mammogram (inclusive DEXA bone density scan) - Radiology.			150
Pap smear. Pathology including general practitioner / gynaecology visits.			100
HIV test, all ages.			100
Prostate screening. Pathology prostate specific antigen test.			150
Chronic medication compliance.			150
<b>IMMUNISATION (Vaccines only)</b>			Part of Wellness Management
Flu vaccines.	100% NRP		1 flu vaccination per beneficiary, per annum
Pneumococcal vaccine.	100% NRP		1 per beneficiary, over 65 years, per annum
Baby immunisations 0 - 7 years.	100% NRP		Vaccinations for children 0 - 7 years
HPV vaccine - Females between 9 - 30 years.	100% NRP		3 injections during the course of a year, once per lifetime
<b>PREVENTATIVE REHABILITATION TREATMENT</b>			Part of Preventative Benefit sub-limit
Orthopaedic rehabilitation and treatment relating to Chronic Disease Management - Part of approved treatment plans, pre-authorisation and clinical risk management. (Note - Biokinetic treatment plans for orthopaedic rehabilitation and chronic members' disease management - may first be approved and payable from the normal day-to-day Paramedical Services Benefit - additional required treatment sessions may be considered for approval from the Preventative Rehabilitation Treatment Benefit - subject to available treatment sessions).	100%		6 weeks treatment or 12 sessions
<b>COMPLEMENTARY BENEFITS</b>		TARIFF %	BENEFITS
<b>PREMIUM PROTECTION</b>			Period
Covers monthly Medical Aid Fund contributions on the life of the Principal Member.	100%		3 months
<b>TRAVEL AND ACCOMMODATION BENEFIT</b>			
Travel expenses (including accommodation) incurred to obtain medical treatment which is not available in your town of residence in or outside Namibia. Where a member obtains accommodation from a registered hospitality institution the claim would be paid, subject to the stipulated Benefit limits per Option. Members opting to stay with family, may claim N\$450 per day for accommodation, subject to the stipulated available Benefit limit per Option.	100% of cost		N\$ 5, 100 per family
<b>BENEFIT REWARDS</b>			Low claiming threshold levels
<ol style="list-style-type: none"> <li>Each dependant is allocated with a Threshold value per annum. Should you claim less than your Threshold value as at 31 December of each year, the remaining balance in your Threshold will be transferred to your Benefit Wallet (Note: The balance is transferred after 4 months to allow for the run off of medical claims incurred in the previous year)</li> <li>The Threshold is a Family Threshold and maximum calculation based on Principal member plus 5 dependants.</li> <li>Members participating in Wellness Day initiatives and preventative testing will earn additional Benefit Wallet rewards, this includes early registration on the maternity programme and additional rewards for normal births.</li> <li>80% unused Benefits in the Benefit Builder will be transferred annually to the Benefit Wallet. (Note: The balance is transferred after 4 months to allow for the run off of medical claims incurred in the previous year)</li> </ol>			Principal Member N\$ 4, 900 Adult Dependand N\$ 3, 800 Child Dependand N\$ 1, 700
<b>BENEFIT WALLET</b>			
Registered beneficiaries only. Accumulated Benefit Wallet benefits can be used for purchasing of any medical treatment and services in terms of the Medical Aid Funds Act, provided that the member pays first and claims back from the Benefit Wallet within the 4 month claiming period. Where medical aid benefit limits have been exceeded or tariff short payments have been rejected, such rejections may be paid directly to the Health Professional on receipt of a signed claim form from the member. EARN WELLNESS POINTS for participating in Wellness Day initiatives and preventative testing including early registration on maternity programme and normal births.	100% of cost		Subject to availability of Benefit Wallet Benefits, medical treatment and services obtained from a registered medical facility.
<b>LONGSTANDING MEMBERSHIP REWARDS</b>			Group Rate 1 Contributions
A member who is 65 or older and has been with the Fund for more than 20 years may qualify for Group Rate 1 contribution.			Provided the member is not already on a Group Rate status
<b>INTERNATIONAL RESCUE ME &amp; ASSISTANCE (In addition to the Overall Annual Limit)</b>			N\$ 10, 000, 000 per family
Emergency evacuation and ambulance services (air or road).	100%		Terms and conditions
Repatriation (SADC) - Return after emergency or return of mortal remains.	100%		Related to emergency evacuation
Medical treatment.	100%		Terms and conditions
Evacuation, repatriation, return of children.	100%		Terms and conditions

# BENEFIT BUILDERS

We acknowledge that each individual person's healthcare needs are unique, and that his / her health status may change at any time during the year. For this reason we offer you a plethora of medical benefits, which you may buy, in order to extend your cover. Please call us at +264 83 299 9000 to apply.

## BENEFIT BUILDERS AVAILABLE ON THESE PRODUCT OPTIONS

ELITE CARE	✓	PRESTIGE CARE	✓	STATUS CARE	✓	CALIBER CARE	✓	ESTEEM CARE	✓
EVOLVE CARE	X	PREMIERE CARE	X						

BENEFIT BUILDER OPTIONS	ANNUAL CONTRIBUTION	MONTHLY CONTRIBUTIONS
Family Benefit Builder N\$ 3,000	N\$ 2,700	N\$ 225
Family Benefit Builder N\$ 5,000	N\$ 4,500	N\$ 375
Family Benefit Builder N\$ 7,000	N\$ 6,300	N\$ 525
Family Benefit Builder N\$ 10,000	N\$ 9,000	N\$ 750
Family Benefit Builder N\$ 12,000	N\$ 10,800	N\$ 900
Family Benefit Builder N\$ 15,000	N\$ 13,500	N\$ 1,125
Family Benefit Builder N\$ 17,000	N\$ 15,300	N\$ 1,275
Family Benefit Builder N\$ 20,000	N\$ 18,000	N\$ 1,500
Family Benefit Builder N\$ 22,000	N\$ 19,800	N\$ 1,650
Family Benefit Builder N\$ 25,000	N\$ 22,500	N\$ 1,875

BENEFIT BUILDER COVER	TARIFF %	BENEFITS
<b>DAY-TO-DAY BENEFITS</b>		
<b>MEDICAL SERVICES</b>		
General Practitioner, specialist consultations and primary healthcare consultations.	100%	Part of the family limit
General Practitioner and Specialist administration fee for chronic patient applications and medical reports.		
Pharmacist and telephone consultations.		
General Practitioner / primary and specialist procedures in rooms including equipment, materials and injections.		
Psychiatric treatment.		
Radiology and Pathology.		
Alcohol and drug addiction and addiction therapy and related pathology. Part of treatment plan protocols.		
Paramedical services including physiotherapy, social workers, speech therapy, audiology, acousticians, dietitians, occupational therapy, clinical psychology, biokinetics, homeo / chiro / osteopathy, podiatry, acupuncture, etc.		
<b>TRANSPORT AND ACCOMMODATION</b>		
Travel expenses (including accommodation) incurred to obtain medical treatment which is not available in your town of residence in or outside Namibia. Where a member obtains accommodation from a registered hospitality institution the claim would be paid, subject to the stipulated Benefit limits per Option. Members opting to stay with family, may claim N\$450 per day for accommodation, subject to the stipulated available Benefit limit per Option.	100%	Part of the family limit
<b>MEDICATION</b>		
Acute medication (Non-preferred and preferred medication) including homeopathic medication and primary health scripts.	100% NRP	Part of the family limit
Pharmacy initiated therapy and OTC medication. Maximum of N\$ 200 per script.	100% NRP	
Chronic medication (Preferred).	100% NRP	
Chronic medication (Non-preferred).	100% NRP	
<b>OPTICAL BENEFIT</b>		
Lenses / contact lenses.	100%	Part of the family limit
Frames.		
Eye tests.		
<b>DENTISTRY BENEFIT</b>		
Conservative dentistry and specialised dentistry including - Fillings, extractions and oral hygiene, dental implants, crowns, bridges, dentures and orthodontic treatment.	100%	Part of the family limit

BENEFIT BUILDER COVER	TARIFF %	BENEFITS
<b>HOSPITAL BENEFITS</b>		
<b>MRI / CT / PET SCAN / BONE DENSITY (In- and Out-of-Hospital)</b>		
In- and Out-of-Hospital Benefit. Part of pre-authorisation and clinical protocols.	100%	Part of the family limit
<b>MAXILLOFACIAL AND DENTAL SURGERY (In- and Out-of-Hospital)</b>		
Non-elective maxillofacial / oral surgery - Trauma, including dental extractions of more than three teeth or multiple fillings in children under the age of ten and disabled dependants / removal of impacted wisdom teeth. (All-inclusive benefit - surgery, treatment and services). Part of clinical protocols.	100%	Part of the family limit
<b>DENTAL AND ORAL SURGERY</b>		
Elective dental and oral surgery, including dental implant surgery, excluding the cost of the dental implant. (All-inclusive benefit - surgery, treatment and services). Part of clinical protocols and applicable Medical Aid Fund Rules.	100%	Part of the family limit
<b>EYE SURGERY</b>		
Excimer laser and radial keratotomy only after two years membership. (All-inclusive benefit - admissions, surgery, treatment and services). Part of clinical protocols.	100%	Part of the family limit
<b>RECONSTRUCTIVE SURGERY</b>		
Reconstructive Surgery - After two years membership, including breast reductions. (All-inclusive benefit - admissions, surgery, treatment and services). Part of clinical protocols.	100%	Part of the family limit
<b>ALTERNATIVE SERVICES</b>		
In- and Out-of-Hospital Benefit including occupational therapy, private nursing, palliative care (end stage terminal diseases) and frail care.	100%	Part of the family limit
<b>MENTAL HEALTH</b>		
In- and Out-of-Hospital treatment and services, including psychiatric hospital accommodation, treatment and services, alcohol & drug addiction, addiction therapy and related pathology. (Part of treatment plan protocols). Excluding auxiliary services, which is part of the day to day benefit limits.	100%	Part of the family limit
<b>HEALTH IS VITAL</b>		
HIV / AIDS visits.	100%	Part of the family limit
HIV / AIDS pathology.		
HIV / AIDS medication.		
HIV counselling.		

# BENEFIT WALLET

**Early maternity registration and natural births; 80% of unused Benefit Builders; participating in wellness days and preventative testing; and when a member claims less than the threshold, the balance is carried over to the Benefit Wallet.**

## SUPPORT

**CLIENT SERVICE**  
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**NEW BUSINESS**  
rhmafnewbuss@prosperitynam.com

**MEMBERSHIP**  
rhmafmember@prosperitynam.com

**CLAIMS**  
rhmafclaims@prosperitynam.com

**HOSPITAL PRE-AUTHORISATION**  
+264 83 299 9000

**24 HOUR EMERGENCY & SUPPORT**  
+264 61 2999 363

**REGISTRATION**  
CHRONIC PROGRAMME  
DISEASE MANAGEMENT PROGRAMME  
HIV MANAGEMENT PROGRAMME  
MATERNITY PROGRAMME  
+264 83 299 9000

## MEMBER PRODUCT MANAGEMENT

**MEMBER PORTAL**

Use the member portal to manage your Renaissance Health Product in conjunction with the member mobile app

- Visit [www.rmanam.com](http://www.rmanam.com)
- Go to the drop down menu 'Home'
- Select 'Portal Login'
- A new login window will open.

If you have not yet registered, you will find links that help you register, as well as an explainer on how to use the portal.

**MEMBER MOBILE APP**

Use the member mobile app to manage your Renaissance Health Product in conjunction with the member portal. The Prosperity Health mobile app is available for Renaissance Health members at no cost.

**You can use it to:**

- Check your available benefits
- Check claims you made
- Check payments made to you
- Search for medical practitioners
- View pre-authorizations
- Find out if you have exclusions
- Confirm dependants
- Update your member details
- Register for the maternity programme

**How to get the app:**

- Search for Prosperity Health on the app store or Google play and download the app.
- Follow the easy instructions to register.



[www.rmanam.com](http://www.rmanam.com)



Renaissance Health Medical Aid Fund



[rma.nam](https://www.instagram.com/rma.nam)



Windhoek  
Lüderitz  
Oranjemund  
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Rosh Pinah  
Swakopmund  
Tsumeb  
Walvis Bay