

08 February 2013

Dear Health Professional

NOTICE: HIV / AIDS CLAIMS VIA MEDISCOR, EFFECTIVE 01 FEBRUARY 2013

For Renaissance Health Namibia to be able to consolidate all medicine data and produce comprehensive analysis and trend reports, it was resolved to consolidate the processing of all medication claims. Thus effective from 01 February 2013 Prosperity Health Namibia will be processing all medication claims and including the HIV/Aids claims for Renaissance Health Medical Aid Fund (RHMAF).

Aid for Aids (AFA) / Medscheme Namibia will still be responsible for the HIV/Aids pre-authorisation, setting of protocols, medication regimes and disease management for RHMAF.

AFA Claim Process

The HIV/Aids claims must be submitted in real-time batch format as part of the normal RHMAF medicine claims to email medinet@na.prosperityhealth.com

We apologise for the late notification, but if claims were already submitted for February 2013, kindly resubmit these claims to medinet@na.prosperityhealth.com to ensure processing without delay.

Please contact your respective software vendor to ensure your system is setup accordingly.

AFA Pre-authorisation Process

For all new HIV pre-authorisations, please contact AFA to obtain an application form for RHMAF members.

Ms Lahja Shikongo Tel: 061 – 400860 Fax: 061 – 400861

Email: renaissance.afa@medscheme.com.na

Should you have any questions in this regard, please do not hesitate to contact our Client Services on +264 (61) 2999 000.

Kind Regards

C Grobler

Prosperity Health Namibia

Fund Administrators for:

